



# Sue Warrell



**Based In:** Grantham  
**Background:** Social Work  
**Works with:** Adults

Over her career in social work, Sue has gained extensive experience working with wide variety of vulnerable adults including those with dementia, stroke and post-stroke, learning disability, neurological conditions and acquired brain injury, in both hospital and community settings. Sue is a good communicator with an excellent working knowledge of both statutory and non-statutory systems. She is skilled at implementing and managing complex packages tailored to meet the individual needs of the person, working collaboratively with other professionals to ensure the best possible outcomes. Sue has a particular interest in the Mental Capacity Act and Deprivation of Liberty Safeguards.

## CASE MANAGER – REHAB WITHOUT WALLS

FROM MAY 2019

Providing case management input for people with acquired brain injury (including cerebral palsy), spinal injury, or other catastrophic injuries, who have complex rehabilitation and care needs.

This role involves:

- Assessing need for case management, care and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

## KEY SKILLS AND EXPERIENCE

- Mental Capacity Assessment
- Accessing statutory services and funding
- Best Interest Assessment / DOLS

## PROFESSIONAL QUALIFICATIONS

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| • Certificate of Qualification in Social Work (Chiltern College)           | 1977 |
| • BA Social Work (University of the West of England)                       | 2009 |
| • BA Deprivation of Liberty Safeguards (University of the West of England) | 2010 |

## PROFESSIONAL MEMBERSHIP

- HCPC – Health & Care Professions Council
- BABICM – British Association of Brain Injury and Complex Case Management 

## CONTACT

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## PREVIOUS EMPLOYMENT

- **Somerset County Council – Adult Social Care**  
**Locality Lead/Senior Social Worker** **2017 – 2019**  
Managed and supervised a team of adult social care workers, occupational therapists and social workers, delivering services to people with conditions including neurological, stroke and post-stroke, dementia and learning disability, as well as managing a caseload of more complex cases. Oversaw triage and ensured that referrals were dealt with in a timely and robust manner, promoting independence and a person centred approach across two teams. Developed links with a broad range of local professionals. Implemented quality assurance processes, completed reports and managed complaints. Completed Best Interest Assessments for the DOLS team and chaired Best Interest meetings and MDT meetings, as well as leading the weekly peer group forum, discussing placement funding, care packages and best practice.
- **Somerset County Council – Adult Social Care**  
**Advanced Practitioner/Senior Social Worker**  
**and DOLS Best Interest Assessor** **2010 – 2017**  
Worked within a community team, responsible for supervision of professional staff and liaising with other professionals, such as SALT, Physio, OT, CMHT, DNs, Advocacy and volunteers. Conducted assessments and provided support to individuals with complex needs and their carers. Promoted the rights of the individual and carer with due reference to MCA and Care Act and DOLS. Setting goals and managing risks.
- **Somerset County Council – Adult Social Care**  
**Social Worker** **2004 – 2010**  
Worked in the community team and also covered two community hospitals supporting people with progressive health conditions and many with acquired brain injury. Coordinated holistic assessments of need and risk and worked with clients, wherever possible, to set goals. Worked collaboratively with health professionals and others including Headway day centres. Liaised with Direct Payments, to commission 24 hour live-in care packages and monitor progress.
- **Slough Borough Council**  
**Social Worker** **2002 – 2004**  
Worked in an acute hospital, predominantly based in the stroke ward, but also covering the rest of the hospital. Responded to crises in A&E and took responsibility for decision making in difficult and complex situations. Provided assessments and advocated for patients and families, particularly in discharge decisions. Responsible for negotiating and implementing support plans and liaising with agencies and families.
- **Parkinson’s Society**  
**Welfare Visitor** **2001 – 2002**  
Supported people with Parkinson’s disease, attending support group meetings and visiting people in their homes to offer advice and support and help them ‘negotiate’ the statutory systems.
- **Slough Borough Council**  
**Social Worker (part time)** **1985 – 1993**  
Working in hospital and community settings.
- **Children’s Society**  
**Social Worker** **1977 - 1980**  
Worked in the adoption and fostering team.