



Based In: Lichfield
Background: Nursing
Joined RWW: June 2013
RWW role: Senior Case Manager – Adults & Children

REHAB WITHOUT WALLS CASE MANAGEMENT ROLE

Providing case management input for people who have complex rehabilitation and care needs.

- Assessing need for case management, care and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

Since October 2016, Kate has been a **senior case manager**, providing supervision for a team of case managers and supporting the management team.

CONDITIONS MANAGED

- ✓ Acquired brain injury
- ✓ Cerebral palsy
- ✓ Spinal injury
- ✓ Amputations
- ✓ Mental health conditions
- ✓ Complex orthopaedic injury
- ✓ Learning disability

KEY SKILLS & EXPERIENCE

- ✓ High risk clients
- ✓ Securing statutory funding and benefits
- ✓ Sexual health
- ✓ Working with children & families
- ✓ Alcohol and substance misuse
- ✓ EHCPs

During her time at Rehab Without Walls, Kate has worked with clients of all ages, with a wide range of injuries and difficulties. She has extensive experience of working with children and families, building trusting relationships with her clients and their families and ensuring that they know they can depend on her.

Kate has also developed expertise working with clients who exhibit high levels of community risk, including substance misuse and sexual health issues.

Kate regularly works with large multidisciplinary teams and has built good working relationships with a wide network of professionals across the Midlands and beyond, helping her to introduce appropriate resources and services to meet each client's individual needs. She has an excellent understanding of the benefits application and appeals process and has assisted many people struggling with the PIP appeals process to get their benefits reinstated.

Kate is passionate about continuing to develop and expand her knowledge of new skills and technology, to support her in approaching her client's case management.

Kate is an Advanced Registered Practitioner member of BABICM.

PREVIOUS EXPERIENCE

In her previous roles, Kate developed expertise in training and managing care staff and worked alongside multi-disciplinary teams to deliver appropriate packages of care, support and rehabilitation to vulnerable people in their own homes.

Having gained extensive specialist experience as a paediatric nurse, both in the public and private sector, Kate went on in later roles to write policies for children's services and to train carers in provision of best care for children, including ventilation, tracheostomy and gastrostomy, as well as healthy eating, emotional and sexual health support.

PROFESSIONAL QUALIFICATIONS

- BA(Hons) Nursing Children - Registered Sick Children's Nurse (RSCN)
(Middlesex University – Guys & St Thomas Hospital) 1997
- Preparation for Mentorship (equivalent to ENB 998) 2003

CAREER HISTORY

- Brownbill Associates - Case Manager (adults and children) 2012 – 2013
- Advantage Healthcare - Case Management Specialist 2010 – 2012
- Independent Community Care Management (ICCM)
Children's Clinical Case Manager 2009 – 2010
- Progress Children's Services - Healthcare Practitioner 2008 – 2009
- Inventive Solutions (Healthcare at Home) - Clinical Nurse Advisor 2007 – 2008
- Paediatric Intensive Care Nurse 2002 – 2007
- City College, Coventry - Part-time Lecturer, Social and Healthcare courses 1998 – 2008
- Birmingham Children's Hospital - Bank Nurse 1997 – 2002

PROFESSIONAL MEMBERSHIPS

- NMC – Nursing & Midwifery Council
- BABICM – British Association of Brain Injury & Complex Case Management - Advanced Member



OTHER ACTIVITIES

Kate enjoys the gym and cycling, as well as raising her two rugby-playing children.

Kate is a fantastic case manager who shows empathy towards her clients as well as adopting a professional "can do" attitude. She is approachable and goes the extra mile to develop a good rapport with her clients. I would feel confident in recommending her to other clients.
– Financial Deputy, 2015

CONTACT

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