

# Lynn Goodall

Based In:	Leicester
Background:	Occupational Therapy
Joined RWW:	August 2003
RWW role:	Case Manager & Mental Capacity Assessor
Works with:	Adults & Children



## **REHAB WITHOUT WALLS CASE MANAGEMENT ROLE**

Providing case management input for people who have complex rehabilitation and care needs.

- Assessing need for case management, care and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

Alongside her role as a case manager, Lynn has developed expertise in assessing mental capacity and is available to carry out independent **COP3 assessments**.

#### CONDITIONS MANAGED

- ✓ Acquired brain injury
- ✓ Spinal injury
- ✓ Mental health
- Amputations

✓ Complex orthopaedic injury

✓ Cerebral palsy

- ✓ Learning disability
- Visual and auditory impairment

### **KEY SKILLS & EXPERIENCE**

- ✓ High risk clients
- Managing complex family dynamics
- ✓ Clients from other cultures
- ✓ Working with employers
- ✓ Integrating rehabilitation into school or work
- ✓ Assessing mental capacity
- ✓ Securing statutory funding
- ✓ Accommodation needs
- ✓ Working with schools
- ✓ Managing Best Interests

In her time as a case manager for Rehab Without Walls, Lynn has managed a large and varied caseload of children and adults of all ages. Her clients have had a broad range of neurological and physical impairments, with complex needs. She has expanded her extensive experience of managing children and adults with a high level of community risk.

Lynn has a proven track record of identifying resources, coordinating support staff and rehabilitation professionals; working with residential establishments to customise care plans and with clients in the community to maximise community living potential.

Lynn has particular expertise in working with clients with sensory loss, as well as families and clients from ethnic minority backgrounds. She recently worked with the Court of Protection and Health Authority to enable a young person with very complex needs to stay in his own home.

Lynn has also given evidence in the Court of Protection, in matters relating to Mental Capacity.

#### **PREVIOUS EXPERIENCE**

Prior to becoming a case manager, Lynn worked as an Occupational Therapist with brain injured teenagers at the Kemsley Unit (St Andrews Hospital).

She then worked for social services for 11 years before taking on the dual roles of manager and case manager for the Southern Derbyshire Head Injury Service – part of a great team working with clients who were living in the community following brain injury.

Alongside her case management role, Lynn is also a Disability Qualified Tribunal Member for the Social Entitlement Chamber, sitting on disability benefit appeal panels.

#### **PROFESSIONAL QUALIFICATIONS** BSc (Hons) Biology & Psychology (University of Leicester) 1979 Diploma of the College of Occupational Therapy (Northampton) 1984 MSc Health Studies (Warwick University) 2005 **CAREER HISTORY** HM Courts and Tribunal Service, Disability Qualified Tribunal Member 2018 onward • Rehab UK - Manager, Case Management Services 2002 - 2003 Southern Derbyshire Head Injury Service - Case Manager / Coordinator 1999 - 2002 Leicester City Social Services - Senior Occupational Therapist 1993 - 1999 Leicester Social Services - Area Occupational Therapist 1988 - 1993 Kemsley Unit, St Andrew's Hospital - Occupational Therapist 1982 - 1984

### **PROFESSIONAL MEMBERSHIPS**

- HCPC Health & Care Professions Council
- BAOT British Association of Occupational Therapists
- BABICM British Association of Brain Injury & Complex Case Management

#### BABICM Member

### **OTHER ACTIVITIES**

Lynn enjoys walking her flat-coated retriever and Morris dancing.

# "You're the best!" – Client 2019 "Thank you for your support and expertise" – Client's wife 2019

CONTACT		
27 Presley Way	Tel:	01908 560041
Crownhill	Email:	info@rehabwithoutwalls.co.uk
Milton Keynes	Website:	www.rehabwithoutwalls.co.uk
MK8 OES	Twitter:	@RWWCaseManagers