



Based In:	Widnes
Background:	Occupational Therapy
Joined RWW:	November 2016
RWW role:	Case Manager
Works with:	Adults & Children

REHAB WITHOUT WALLS CASE MANAGEMENT ROLE

Providing case management input for people who have complex rehabilitation and care needs.

- Assessing need for case management, care, support and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

CONDITIONS MANAGED

- | | |
|-------------------------|----------------------------------|
| ✓ Acquired brain injury | ✓ Spinal injury |
| ✓ Cerebral palsy | ✓ Complex orthopaedic injury |
| ✓ Amputations | ✓ Chronic regional pain syndrome |
| ✓ COPD | ✓ Mental health conditions |
| ✓ Stroke | |

KEY SKILLS & EXPERIENCE

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|----------------------------------|---|
| ✓ High risk clients | ✓ Vocational rehabilitation |
| ✓ Discharge planning | ✓ Equipment & environmental adaptations |
| ✓ High standard of communication | |

In her role as a case manager for Rehab Without Walls, Rachel has managed clients both during the litigation process and whose claims for damages have settled.

Rachel takes a holistic view, considering the wider impact of her client's injuries on their responsibilities for work and family life, including childcare. She is adept at engaging therapy and care services and reviewing the ongoing requirements for these services, adjusting recommendations and care plans to meet the client's changing needs.

Rachel has experience of using both agency care and directly employed support workers. She can handle all aspects of managing care and support packages, from recruitment and supervision to coordinating other professionals, adaptations and the supply of equipment.

Rachel values each client's individual lifestyle choices and strongly supports leisure and holiday goals to enhance their quality of life.

“Please arrange for Rachel to be cloned at least twice. Good case management makes such a difference and turns difficult cases into settled ones!” – Solicitor, 2017

PREVIOUS EXPERIENCE

Prior to joining Rehab Without Walls, Rachel was already an experienced case manager, working with clients with a range of injuries, including brain and spinal injury, amputations and complex orthopaedic injuries. Through her roles as a case manager and an occupational therapist, Rachel managed clients from the acute stage through the process of discharge into the community and beyond.

Through her work as an expert witness, as well as her case management role, Rachel continues to develop her excellent report writing skills, awareness of costs and ability to take a broad view of her clients' needs.

PROFESSIONAL QUALIFICATIONS

- BSc (Hons) Occupational Therapy (University of Liverpool) 2005

CAREER HISTORY

- Jacqueline Webb & Co - Cost Consultant / Expert Witness 2014 onwards
- The OT Practice - Private Occupational Therapist 2016 - 2017
- Corpore-TTN - Rehabilitation Case Manager 2012 – 2016
- Knowsley Integrated Partnership (Community COPD / Pulmonary Rehabilitation Team)
Band 7 Occupational Therapist 2010 – 2012
- Knowsley Integrated Partnership (Stroke Rehabilitation / Acute Stroke Team)
Band 6 Occupational Therapist 2009 – 2010
- Knowsley Integrated Partnership (Orthopaedic Trauma / Elective)
Band 6 Occupational Therapist 2008 – 2009
- Knowsley Integrated Partnership (Intermediate Care)
Band 6 Occupational Therapist 2006 – 2007
- Knowsley Integrated Partnership - Band 5 Occupational Therapy Rotation 2005 – 2006

PROFESSIONAL MEMBERSHIPS

- HCPC – Health & Care Professions Council
- BAOT – British Association of Occupational Therapists
- CMSUK – Case Management Society UK
- BABICM – British Association of Brain Injury & Complex Case Management



OTHER ACTIVITIES

In her spare time, Rachel enjoys outdoor activities, reading, spending time with her family and walking her dog.

CONTACT

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