

'Supporting Growth' - Frances' Story

RWW Case Manager <u>Julie Day</u> has been working with Frances since 2007. Frances sustained a severe brain injury in 2003, as a result of a road traffic accident, and at the time Julie met her, she was 18 years old and living at home with her parents and brother.

Over the course of the past 13 years, Julie has supported Frances to pursue and achieve a wide range of goals and ambitions, as she had made the **transition into adulthood**.

Julie has helped Frances move to independent living with support, take on college courses, facilitated her whilst on college placements and supported her to complete a university degree course in 'Surface Pattern Design'. She supported Frances in work placements, arranged support for overseas study trips and even arranged a volunteer placement for Frances, using her skills to teach women in Kenya to sew.

When Frances decided to move overseas to live in Portugal with her boyfriend, Julie adapted to long-distance remote case management, finding a skilled support worker to assist Frances with this challenging transition.

Frances is now living back in England with her long-term boyfriend in her own privately purchased flat. She is working as a volunteer in a local charity shop and has set up her own small business, selling items that she has made from recycled fabric on 'Etsy'.

Frances is keen to develop her interest in the fashion and textiles industry and, following the recent move to her new flat, is now looking for part time paid work in the local area.

We can't wait to see what she takes on next!