



Based In: Malvern
Background: Nursing
Joined RWW: January 2022
RWW role: Case Manager – Adults

REHAB WITHOUT WALLS CASE MANAGEMENT ROLE

Providing case management input for people who have complex rehabilitation and care needs.

- Assessing need for case management, care and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

CONDITIONS MANAGED

- ✓ Acquired brain injury
- ✓ Complex neurological conditions
- ✓ Epilepsy
- ✓ Spinal cord injury
- ✓ Orthopaedic injuries
- ✓ Diabetes

KEY SKILLS & EXPERIENCE

- ✓ Working with clients with neurological conditions
- ✓ Managing teams of care staff in the community and residential settings
- ✓ Safeguarding adults, Mental Capacity Act and DoLS Legislation

Mandy brings extensive and wide-ranging experience of supporting adults with complex needs in the community to her role as a case manager.

Prior to joining Rehab Without Walls, Mandy worked as a nurse in both primary and secondary care settings and gained a specialist nursing qualification for working with clients in the community. She has a wide knowledge of the services available in the community, working collaboratively with statutory and private organisations, and has experience of assessing, implementing, co-ordinating and reviewing the care needs of people living with complex health conditions.

PROFESSIONAL MEMBERSHIPS

- NMC - Nursing and Midwifery Council
- BABICM - British Association of Brain Injury & Complex Case Management



QUALIFICATIONS

- Registered Nurse - Adult (NMC) 2001
- Diploma / BSC in Adult Nursing (Coventry University) 2001

CAREER HISTORY

- **Registered Nurse - Inspire Neurocare** **2020 – 2022**
 - Staff Nurse at a new Rehabilitation Centre for people with neurological Conditions
 - Completing complex care plans
 - Managing a care team, ensuring correct care for each resident
- **Care Service Manager – Active Assistance** **2014 – 2022**
 - Completing care assessments for new packages of care for clients with neurological conditions
 - Managing packages of care in the community
 - Attending CHC reviews
- **Disability Nurse Analyst Practitioner & Clinical Performance Lead** **2009 – 2014**
Atos Healthcare
 - Assessing clients' functional capabilities in relation to activities of daily living
- **Cruise Ship Nurse – Carnival UK** **2007 – 2009**
 - Medical first responder to all 911 calls on-board a cruise ship
 - Dealing with medical emergencies
- **NHS Radiology Staff Nurse – Good Hope Hospital** **2006 - 2007**
- **NHS Coronary Care Nurse – Australia** **2004 - 2006**
- **NHS Cardiology Nurse – Heartlands Hospital** **2001 - 2004**

CONTACT

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