



Gill Dunn



Based In: Cheltenham
Background: Residential Brain Injury Rehabilitation
Email: Gill.Dunn@rehabwithoutwalls.co.uk

Gill is an experienced case manager who works with both adult and paediatric clients. She has particular expertise in setting up and managing complex care packages, either through care agencies or by direct recruitment and is adept at dealing with difficult employment issues. With a background in residential brain injury rehabilitation, Gill has successfully managed difficult situations arising with clients in residential placements.

CASE MANAGER – REHAB WITHOUT WALLS

OCTOBER 2006 - PRESENT

Providing case management input for adults and children with acquired brain injury (including cerebral palsy) or spinal injury, who have complex rehabilitation and care needs.

This role involves:

- Assessing need for case management, care and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

KEY SKILLS AND EXPERIENCE

- ✓ Recruiting, training and managing care staff
- ✓ Managing high-risk, forensic cases
- ✓ Securing statutory funding
- ✓ Residential units

PROFESSIONAL QUALIFICATIONS

- NVQ Level 4 – Registered Manager May 2006

CONTACT

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PREVIOUS EMPLOYMENT

- **Voyage Care**
Acquired Brain Injury Operations Manager **2004 – Sep 2006**
Worked closely with all the home managers on all matters relating to the management of their homes, including business planning and budget setting. Undertook detailed formal assessments of each potential service user and developed individual support packages to maximise independence.
- **Milbury Care Service / Voyage Care**
Residential Home Manager **2000 - 2004**
Responsible for day to day organisation and effective running of a home in accordance with CSCI (CQC) standards, to create and maintain an open, positive and inclusive atmosphere. Assessed individual service users with acquired brain injury and implemented appropriate support packages.
- **National Star College, Centre for Acquired Brain Injury Rehabilitation & Education**
Deputy Manager **1999 – 2000**
Developed and managed a new service being provided by the college, for individuals with acquired brain injury requiring rehabilitation and further education.
- **Head Injuries Trust for Scotland**
Project Worker **1996 - 1999**
Assessed clients' needs and carried out community rehabilitation to develop memory strategies and independent living skills. Referring clients to appropriate services in the community.
- **Queen Elizabeth Foundation Brain Injury Centre**
Recreation Officer **1994 - 1996**
Responsible for developing leisure and recreational opportunities for residential students. Established groups to look at pre-vocational training, self-advocacy skills and confidence building, based on individual student needs.